

Terms of Sale – EDC Exporter Moodle Plugin

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Last updated: [DATE]

These Terms of Sale apply to the purchase of the **EDC Exporter Moodle Plugin** (“Plugin”) through **Moodle Marketplace**.

The Plugin is provided by **Skills Divers s.l.**(“Provider”, “we”, “us”, “our”).

By purchasing the Plugin through Moodle Marketplace, you agree to these Terms of Sale, together with any applicable Moodle Marketplace terms and payment processor terms.

1. Provider information

Provider: **Skills Divers s.l.**(“

Registered address: **Avenida de Murcia 9, 4J Jumilla (Murcia) Spain, 30520**

VAT / Tax ID: **B73988149**

Contact email: **edcexporter@skillsdivers.eu**

Website: <https://www.skills-divers.eu/>

2. Sales channel

The Plugin is sold through **Moodle Marketplace**.

Moodle Marketplace may manage the checkout process, payment flow, invoicing tools, marketplace access, and related technical sales infrastructure.

We remain responsible for the commercial terms offered for the Plugin, unless Moodle Marketplace terms state otherwise.

3. Product

EDC Exporter is a Moodle plugin for exporting digital credential data from Moodle.

The Plugin does not include Moodle hosting, Moodle administration, Moodle installation services, custom development, legal advice, certification services, or guaranteed acceptance of any credential by a third party.

The Plugin is not Moodle core software.

4. Price

The annual price is **USD \$99 per year**.

The price is billed annually in advance through Moodle Marketplace.

Taxes, VAT, GST, currency conversion fees, bank fees, or payment processor fees may apply depending on your location, tax status, and payment method.

5. Subscription period

The subscription is valid for **one year** from the purchase date.

During the active subscription period, the customer receives access to the Plugin download and available updates through Moodle Marketplace.

At the end of the subscription period, access to new downloads, updates, or marketplace-managed subscription benefits may stop unless the subscription is renewed.

6. Renewal

Renewal conditions are managed through Moodle Marketplace and/or the payment processor.

If renewal is automatic, this will be shown during the purchase process.

If renewal is manual, the customer must renew the subscription before the end of the active period to keep access to updates and subscription benefits.

7. Delivery

After successful payment, the Plugin will be made available through Moodle Marketplace.

The customer is responsible for downloading, installing, configuring, testing, and maintaining the Plugin in their own Moodle environment.

8. Licence

The Plugin is distributed under the licence stated in the Plugin files.

Where the Plugin is distributed under the GNU General Public License, the customer receives the rights granted by that licence.

The annual payment covers access to the official paid Plugin package, updates, and any benefits expressly included in the Moodle Marketplace listing. It does not remove or restrict rights granted by the applicable open-source licence.

9. Updates

During the active subscription period, the customer may access updates released for the Plugin through Moodle Marketplace.

Updates may include bug fixes, security improvements, compatibility improvements, and functional changes.

We do not guarantee that updates will be released on a fixed schedule.

10. Compatibility

The Plugin is designed for the Moodle versions stated in the Moodle Marketplace listing and Plugin documentation.

The customer is responsible for checking compatibility before purchase.

We are not responsible for issues caused by unsupported Moodle versions, modified Moodle installations, incompatible third-party plugins, incorrect server configuration, missing PHP extensions, database issues, or changes made by the customer.

11. Support

The annual price of **USD \$99** does **not** include individual technical support unless this is expressly stated in the Moodle Marketplace listing or agreed separately in writing.

The purchase may include access to documentation, installation notes, release notes, or basic usage information.

Custom development, installation service, Moodle troubleshooting, server administration, training, integration work, and data migration are not included.

12. Refunds

Refund requests must follow the process available through Moodle Marketplace and/or the payment processor.

Subject to applicable law and Moodle Marketplace rules, refunds may be considered where:

- the customer was charged twice by mistake;
- the customer cannot access the Plugin after payment and the issue cannot be resolved;
- the Plugin package is technically defective and we cannot provide a working replacement within a reasonable time.

Refunds are not normally granted for:

- change of mind after purchase;
- lack of Moodle technical knowledge;
- unsupported Moodle versions;
- server configuration problems;
- conflicts with third-party plugins;
- failure to read the Plugin description, documentation, requirements, or compatibility information before purchase.

Nothing in these Terms limits mandatory consumer rights where they apply.

13. Customer responsibilities

The customer is responsible for:

- checking Moodle version compatibility before purchase;
- backing up the Moodle site before installation or update;
- testing the Plugin in a staging environment before production use;
- configuring the Plugin correctly;
- managing user permissions correctly;
- complying with data protection, education, credentialing, tax, and other applicable legal requirements.

14. Data protection

The Plugin may process Moodle user, course, completion, and credential data depending on how it is configured and used.

The customer is responsible for ensuring that use of the Plugin complies with applicable data protection laws, including GDPR where applicable.

We do not provide legal advice, data protection officer services, or compliance certification.

15. Limitation of liability

To the maximum extent permitted by law, the Plugin is provided “as is”.

We are not liable for indirect losses, loss of profit, loss of data, Moodle downtime, business interruption, reputational damage, failed credential issuance, third-party service failures, or incorrect configuration by the customer.

Our total liability for any claim related to the Plugin is limited to the amount paid by the customer for the relevant annual subscription period.

Nothing in these Terms excludes liability where exclusion is not permitted by law.

16. Changes

We may update the Plugin, documentation, pricing, or these Terms from time to time.

Changes will not affect purchases already completed, unless required for legal, security, marketplace, or technical reasons.

17. Governing law

These Terms are governed by the laws of **Spain**, unless mandatory consumer protection laws provide otherwise.

Any dispute shall be handled by the courts of **Spain**, unless mandatory law gives the customer the right to use another jurisdiction.

18. Contact

For questions about the Plugin, contact:

edcexporter@skillsdivers.eu

For payment, invoice, marketplace account, or checkout issues, customers may also need to use the support channels provided by Moodle Marketplace or the payment processor.